News Release

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# Global Agenda Council Launches Guide to Good Government and Trust-Building

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- The Future of Government Smart Toolbox offers leaders insight on how to restore trust and deliver better services to informed societies
- Other areas of focus include tackling corruption, improving political representation and providing leadership
- Download the full report here
- Watch the video here

**Dubai, United Arab Emirates, 10 June 2014 –** The World Economic Forum ' s Global Agenda Council on the Future of Government, in cooperation and with the support of the Government of the United Arab Emirates, launched today a guide to help governments use technology to build better trust and deliver more efficient public services.

The Future of Government Smart Toolbox provides an analysis of how technology can and is impacting the demands placed on government to deliver more with less, as well as affecting government ' s ability to meet expectations.

As part of the toolbox, the Global Agenda Council on the Future of Government has developed three forward-looking scenarios to examine how the world of governance could evolve by 2050. The scenarios,

developed with the Forum ' s Strategic Foresight team, are:

1. City State: A world in which authority is decentralized to the city level and pragmatism trumps idealism in addressing collective issues
2. e1984: A world in which the promise of Big Data is realized; economic, geopolitical and cyberthreats are omnipresent, and collective solidarity is a core societal value
3. Gated Community: A world in which world political power rests with individuals and private sector organizations; individual responsibility and choice prevail in society, with the private sector being the main provider of collective services

" The UAE government has embraced innovation and set high benchmarks in government efficiency and trust, " noted **Mohammed Abdullah Al Gergawi**, Minister of Cabinet Affairs and Chairman of the organising committee for the Government Summit, Federal Government of the United Arab Emirates. " We are happy that the UAE Government Summit partnership with the Forum has led to a tangible and positive outcome as the Smart Toolbox, which takes trust in government as a unifying theme. It also highlights the role of UAE Government Summit as an international platform to enhance the future of the government administration around the world. "

" Leadership of informed societies requires leaders to take a progressive approach to building trust through better, more efficient and responsive governance, " added **Espen Barth Eide**, Managing Director and Member of the Managing Board, World Economic Forum. " The World Economic Forum has partnered with the Government

Summit, United Arab Emirates as part of our long-standing and strong partnership in order to showcase good governance practices from around the world attesting to the vision and the making of truly smart, technologically enabled governments. ”

“ ICT has a great role to play in helping governments create trust and provide leadership, ” noted **Joseph S. Nye Jr**, Chair of the Council on the Future of Government and University Distinguished Service Professor, Harvard Kennedy School of Government. “ But to use it effectively, leaders need to be aware of how technology is changing society and how these changes in turn will place new demands on governance. ”

The Future of Government Smart Toolbox focuses on eight key areas for improving government performance: anti-corruption, political representation, bureaucracy, delivery of services, trust, leadership, security and innovation. The Smart Toolbox also includes governance best practices from a number of countries, as well as case studies written by Council Members, including Abdulla Al Basti, Director-General, The Executive Office-Government of

Dubai, United Arab Emirates, and Jimmy Wales, Founder and Chair Emeritus, Board of Trustees, Wikimedia

Foundation, USA.

**Notes to Editors**

The World Economic Forum ' s Network of Global Agenda Councils is a unique, global community of over 1,500 premier thought leaders who are the foremost experts in their fields of academia, business, government, international organizations and society.

- Read the **Future of Government Toolbox** in full here or use the EPub Reader at http://wef.ch/fgtbex14
- Meet the **Global Agenda Council on the Future of Government** at http://wef.ch/gacfog
- Find out more about our scenarios project at http://wef.ch/futgov
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